

# Sands Rewards LifeStyle- Events and Promotion Resume



## Campaign Mechanics

### A. F&B Treat Slip(s) Redemption

1. All existing and new SRL Members will be entitled to receive food and beverage treat slip(s) ("F&B Treat Slip(s)") based on the Eligibility Criteria and during the Earning Periods set out below.
2. Redemption of F&B Treat Slip(s) will have to be completed at the following outlets in the Venue during each restaurant's respective operating hours ("Participating Outlets") using the F&B Treat Slip(s), which shall include the following:
  - a. Rasapura
  - b. Origin + Bloom
  - c. JustIN Flavours of Asia
  - d. Venchi
  - e. Tim Ho Wan
  - f. Sweetspot @ ArtScience Museum

S No	Eligibility Criteria	Number of F&B Treat(s) Slip
1.	For all existing SRL Members: Spend at least \$300 before tax and service charge in a single transaction at any Participating Outlets during Earning Period ("Qualifying Transaction")	Entitled to one (1) F&B Treat Slip, limited to a maximum of three (3) F&B Treat Slips per day
2.	For new SRL Member sign-up	Entitled to one (1) F&B Treat Slip per sign up
3.	For pre-selected SRL Members	Bonus F&B Treat Slips determined by MBS in its sole discretion.

### 3. Mechanics for F&B Treats

- a. Earned Redemption
  - i. Each F&B Treat slip(s) might also contain an Instant Prize which includes:
    1. Destination Dollars; or
    2. Physical items; or
    3. Resort wide destination offers, such as F&B offers, free attraction tickets, etc.
  - ii. The collection of the F&B Treat Slip(s) must be done by the SRL Member personally with his/her SRL membership card using any of the SRL kiosks located in the Venue, within the Kiosk Slip Print Period. The number of F&B Treat Slip(s) allocated and collected by each SRL Member will be recorded by the SRL kiosk and is final.
  - iii. Spend refers to any spend, excluding goods and services tax and service charge (where applicable), made by cash, NETS, Members' own credit card, Members' own debit card or redemption of Destination Dollars.

Earning Period		Kiosk Slip Print Period	
From 12am on	To 11:59pm on	From 12am on	To 11:59pm on
23 May 2021 (8am)	29 May 2021	23 May 2021 (12pm)	29 May 2021
30 May 2021	5 June 2021	30 May 2021	5 June 2021
6 June 2021	12 June 2021	6 June 2021	12 June 2021
13 June 2021	19 June 2021	13 June 2021	19 June 2021
20 June 2021	26 June 2021	20 June 2021	26 June 2021
27 June 2021	3 July 2021	27 June 2021	3 July 2021
4 July 2021	10 July 2021	4 July 2021	10 July 2021
11 July 2021	17 July 2021	11 July 2021	17 July 2021
18 July 2021	24 July 2021	18 July 2021	24 July 2021
25 July 2021	31 July 2021	25 July 2021	31 July 2021
1 August 2021	5 August 2021	1 August 2021	5 August 2021

- b. Bonus F&B Treat Slips:
  - i. MBS may, at its sole and absolute discretion, award additional F&B Treat slip(s) to certain SRL Members pre-selected by MBS ("Pre-Selected Members").
  - ii. MBS will send SMSes and/or electronic direct mailers to the Pre-Selected Members and providing details on the Bonus F&B Treat Slips and information on how to collect them.

- iii. Pre-Selected Members shall be entitled to print a minimum of one (1) F&B Treat Slip per day, as set out in the respective terms communicated to each of the Pre-Selected Member during the Promotion Period.
- iv. Pre-Selected Members are eligible for 2X F&B Treat Slips on personalized offer known as a Power Day as determined by MBS and will be communicated to Pre-Selected Members through SMSes and/or electronic direct mailers.
- c. One-Time F&B Treat Slip:
  - i. New SRL Members can be qualified to print one (1) F&B Treat slip, as communicated to such SRL Members via SMS and/or electronic direct mailer.
  - ii. New SRL Members must have signed up for an SRL membership and successfully completed an OTP verification process within 24 hours of sign up during the same Earning Period to qualify.
- d. All F&B treat slip(s) must be redeemed at the Participating Outlet by 31 August 2021 before 8:59pm.
- e. The validity period and redemption instructions will be stated on the F&B Treat Slip(s). Any F&B Treat not consumed or redeemed within the stipulated period will be considered as forfeited by the SRL Member.
- f. To redeem the F&B Treat Slip(s), the SRL Member must present his/her SRL membership card along with the original printed F&B Treat Slip(s) at the applicable F&B Participating Outlet.

### **B. Instant Prize Win**

- 4. Instant Prize winners who have:
  - a. won physical items must redeem their prizes at designated Event Counter(s) during operating hours, 12pm – 8pm daily. The last date for physical item redemption is 8 August 2021.
  - b. won the resort wide destination offers will need to collect their offers or attraction tickets at the respective restaurants or ticketing offices. The redemption of the offers or attraction tickets are subject to further terms and conditions of the outlet, restaurant or attraction site. The last date for resort wide offers or attraction tickets redemption is 31 August 2021 8:59pm.
  - c. won Destination Dollars, MBS will credit the Destination Dollars into the winner's SRL member account within forty-eight (48) hours or such other time as MBS may determine in its sole and absolute discretion.

### **General Terms and Conditions**

#### **1. Terms.**

The terms and conditions herein ("General T&Cs"), and any other applicable specific terms and conditions relevant to this "Dine & Win" promotion ("Other T&Cs"), together with any amendments as may be made from time to time, shall form a legal agreement between Marina Bay Sands Pte. Ltd. ("MBS") and you. By participating in this "Dine & Win" promotion ("Promotion"), you confirm that you have read, understood and agree to be bound by the General T&Cs and Other T&Cs (collectively, the "Rules"). In the event of any conflict or inconsistency between these General T&Cs and the Other T&Cs, the Other T&Cs will prevail followed by the General T&Cs.

#### **2. Promotion Period.**

The period of this Promotion will be from 23 May 2021 through 5 August 2021 ("Promotion Period"). This Promotion will expire at the end of the Promotion Period at which time, no further participation in this Promotion will be permitted.

#### **3. Eligibility and Participation.**

- a. MBS reserves the absolute discretion to determine whether you are eligible to participate in the Promotion. Such determination is final and conclusive, and MBS is not obliged to give any reason for excluding or disqualifying you from participating in the Promotion. No correspondences will be entertained. Should you fail to comply with any of the Rules, MBS shall have the right to forfeit your prize.
- b. To be eligible to participate in the Promotion, you must:
  - i. be a Sands Rewards LifeStyle ("SRL") member and be eighteen (18) years of age or older. If you are not an existing SRL member, you can sign up for membership at any Sands Rewards counter in MBS;
  - ii. not fall within any of the following categories of persons: (a) advertising agencies (and affiliates) of MBS; (b) employees of MBS tenanted retailers; and (c) permanent, contract and/or temporary staff or employees of MBS and their immediate family members; and
  - iii. satisfy any other eligibility criteria ("Qualifying Participant").

- c. If you are not a Qualifying Participant and have participated in this Promotion, MBS reserves the right to disqualify your participation as well as seek the return of any payment, award or prize (including such payment, award or prizes credited to any of your membership accounts with MBS) from you.
- d. MBS further reserves the right to disqualify your participation in this Promotion if:
  - i. you have cheated or committed a fraud;
  - ii. tampered or attempted to tamper with the entry process/operation of this Promotion;
  - iii. manipulated or attempted to manipulate the operation of this Promotion; or
  - iv. your conduct is in breach of the Rules including providing false information (such as fake accounts, personas or photos) or deliberately withholding information.

#### 4. Prizes, Draws and Collection.

- a. Qualifying Participants who have won prizes as a result of participating in this Promotion (“Winning Participant”) must accept the relevant prize “as is”. Prizes cannot be exchanged for cash, are non-transferable, non-exchangeable, non-reimbursable and may not be sold or used for any commercial purpose, including but not limited to any use for which the Winning Participant would be entitled to collect fees or receive any remuneration.
- b. The Winning Participant is solely responsible for the payment of any applicable tax in relation to the relevant prize and for any costs associated with the prize or its use.
- c. MBS reserves the right to substitute any prize with one or more prize alternatives of equivalent value (other than cash).
- d. All prize draws will take place at the time or within the timeframe specified for this Promotion. Prizes will be drawn at random.
- e. If prizes are in the form of Destination Dollars and a Winning Participant (who is also a SRL member) will accumulate more than the maximum S\$100,000 Reward Dollars as a result of accepting the prize, SRL member agrees that Reward Dollars in excess of S\$100,000 will not be credited to SRL member’s account in accordance with SRL Terms and Conditions. Accrual of Reward Dollars will cease and resume only when SRL member’s account balance falls below S\$100,000 Reward Dollars.
- f. All prizes must be collected in the manner and within the period specified in the winning slip/notification provided to the Winning Participant. If the Winning Participant fails to collect the prize, MBS reserves the right to draw another winner in place of the Winning Participant or to regard the prize as forfeited without liability to the Winning Participant. MBS’ decision is final.
- g. If a prize is in the form of Destination Dollars, MBS will credit the Destination Dollars into the Winner’s member account within forty-eight (48) hours or such other time as MBS may determine in its sole and absolute discretion. Destination Dollars will be valid for twelve (12) months and is not used, will be forfeited at the expiry of twelve (12) months from the date of the crediting of the Destination Dollars.
- h. MBS reserves the right not to award a prize or to seek the return of any prize awarded in the event that the Winning Participant is not entitled to receive such prize in accordance with applicable law (provided always that the Winning Participant is solely responsible for providing evidence that he/she is entitled to receive any prize) or if MBS has cause to disqualify the Winning Participant in accordance with section 3c.
- i. MBS is not an agent of the merchants supplying the prizes. MBS will not accept contractual, torts or any other kind of liability in respect of any prizes supplied by third party merchants. Any photograph used to showcase or promote a prize is for illustrative purposes only and the actual prize may differ from appearance and other features from the item shown in the photograph. MBS makes no representation or warranty as to the quality, design, specifications, condition or performance of such a prize and assumes no liability or responsibility for the acts or omissions of the relevant merchants or any non-performance or defects in any prizes supplied by third party merchants. Any dispute about the quality, condition or performance of a prize supplied by third parties is to be resolved directly between the Winning Participant and the relevant merchant.

#### 5. Publicity and Intellectual Property.

By participating in this Promotion, you agree to allow MBS or any of its related companies (collectively, the “Company”), the Company’s agents and third party service providers and governmental and regulatory authorities (whether located in Singapore or elsewhere) (collectively, the “Parties”) to collect, use, store, disclose to the Parties, and/or broadcast via any corporate and public media platforms in any jurisdiction (“Use”) your personal data as collected by MBS from time to time (the “Data”) for the purposes of:

- a. processing and administering matters relating to this Promotion, customer service matters (e.g. contacting you for surveys, conducting data profiling and data analytics to better understand your preferences to improve MBS’ services, etc.), or any purposes as set out in the prevailing MBS’ privacy policy at <http://www.marinabaysands.com/policy.html>, and the Company’s legal, operational and business needs;
- b. complying with the Company’s internal policies, any applicable law/regulation and request/direction of any applicable authorities of any relevant jurisdiction that is binding on the Company; and

- c. marketing and advertising the Company's business within and outside of Singapore. For this purpose, you grant MBS a licence to Use your personal data, including your images and likeness, and waive all claims for payment for such Use.  
You may withdraw your consent to the above processing or access or correct your personal data by following the instructions as set out in <https://www.marinabaysands.com/data-protection-office.html>. Please note that MBS may be unable to administer the Promotion without your consent to the above.
6. **MBS Liability.**
- a. MBS will not be responsible for (i) electronic transmission errors or delays resulting in your inability to participate or other loss, (ii) theft or destruction of or unauthorized access to or unauthorized alterations of materials, or technical, hardware, software failures of any kind, (iii) lost or unavailable connections, or delayed computer transmissions, whether caused by MBS, users, or by any of the equipment or programming associated with or utilized in this Promotion or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent your ability to participate in this Promotion, or (d) any loss of opportunity to participate in this Promotion for any reason whatsoever.
- b. MBS shall not be held liable for (i) any delay in performing or partial or total failure to perform any of its obligations to the Winning Participants under the Rules if such delay or failure is caused by circumstances beyond the reasonable control of MBS, or (ii) its affiliates, authorised dealers/distributors, agents, including without limitation delays, changes, disruptions, cancellations, diversions or substitutions howsoever caused including without limitation as a result of war, terrorist action or threatened terrorist action, strikes, hostilities, civil commotions, accidents, fire, flood or natural catastrophes. MBS shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Promotion.
- c. You agree to release and hold harmless MBS and its affiliates, advertising and promotion agencies, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) your participation in the Promotion, and/or (ii) your acceptance, possession, use, or misuse of any prize or any portion thereof.
- d. You agree to indemnify MBS against any losses, claims, demands, liabilities, costs and expenses for personal injury or death, loss, damage to property, breach of any obligations, warranty or representation, intellectual property infringement claims, fines and penalties, which may be imposed on or which MBS may suffer or incur or which may be made, instituted or asserted against MBS arising out of or by reason of negligent acts, omissions, fraud, wilful misconduct, or a breach of obligations, covenants, representations or warranties by you in connection with this Promotion.
7. **Modification to the Rules.**
- a. MBS reserves all rights in relation to this Promotion, including but not limited to:
- the right to revise, alter or delete any terms and conditions in the Rules at any time without prior notice to you; and
  - the right to postpone, temporarily halt, or terminate this Promotion, or adjust the structure, type and distribution of this Promotion including prizes, at its sole and absolute discretion.
- b. MBS has the right to final interpretation of the Rules.
- c. The Chinese version of the Rules is only provided for reference. In the event of conflict between the Chinese and English version of the Rules, the English version shall prevail.